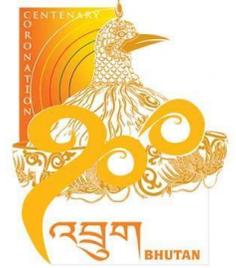




དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་ཁབ་འཕེལ་སྐྱོད་ལྷན་ཁུངས་། ཚོང་སར་
རྫོང་། ཀྲུང་སར་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



STANDARD BIDDING DOCUMENTS

Procurement of Goods
(Above Nu. 0.250 Million)



DZONGKHAG ADMINISTRATION
TRONGSA
ANNUAL QUOTATION
OF FOOD CATERING SERVICES FOR
THE FY/2022-2023



དཔལ་ལྷན་འབྲེལ་གྲུབ་ལྷན་ཁྲུང་།
 རྒྱལ་ཁབ་འབྲེལ་བསྐྱོར་ལྷན་ཁྲུང་། ཚོང་ལ་
 རྒྱལ་ཁབ་འབྲེལ་བསྐྱོར་ལྷན་ཁྲུང་། ལྷོ་ལྷོ་ལྷོ་ལྷོ་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



Name of the Restaurant/Hotel: Address: Contact no: Fax no: Email ID:	Signature of Bidder over the Legal Stamp
--	---

Food Catering Services Terms and Conditions FY: 2022-2023

Crockery & Cutlery items

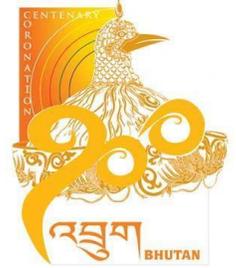
1. Crockery and cutlery must be arranged by the caterer on all deliveries and the charges shall be included in the payment of food catering.
 - A. Crockery items like Plates, Cups and mugs must be brand new if not very clean for the food catering services.
 - B. Cutlery items like Knives, forks and spoon must be clean as well.
 - C. We don't want caterer to serve tea and any meals in plastic cups and plastic plates.
 - D. Arrangement of any meals must be very clean and presentable.

If in case caterer fails to provide above requirement and if there shall be any complain by customer regarding Cutlery & Crockery the penalty shall be;

- A. Procuring Agency shall place a reminder in written,
- B. If it's for the second time we shall issue warning letter and
- C. If it is for the third time, we shall cancel the award and we shall do another quotation for food catering or shall award to the second lowest evaluated bidder.
- D. shall forfeit the performance security of NU:10,000/-



དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་ཁབ་འཕེལ་སྐྱོད་ལྷན་ཁུངས་། ཚོང་སྐོར་
ལྷན་ཁུངས་། ལྷོ་ཅེ་འབྲུག་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



- E. If it's awarded to the second lowest bidder, the differential amount must be borne by the first lowest bidder on every supply order throughout the Financial Year.
- F. Shall not allow the particular caterer to participate for following two years.
- 2. All the container of food catering services must be new if not must be so clean.
- 3. The damage charge of crockery and cutlery shall be borne by the caterer.

Time of Meals Delivery

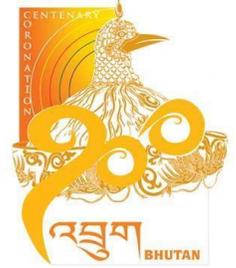
- 1. Must arrive at the catering venue at least 15 minutes prior to the ordered meal time to make sure that the meal is in time without any delay.
- Penalty, if the caterer fails to supply food on the time.
- A. If it is delayed for one time we shall give reminder in written,
 - B. If it is delayed for second time we shall issue warning letter and
 - C. If it is delayed for the third time we shall cancel the award letter of awarding and we shall do another quotation for food catering.

Health & Hygiene

- 1. Proper hygiene should be maintained for the food items and proper dress code for the caterers must be observed.
- 2. Catering dining room shall be clean.



དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་ཁབ་འཕེལ་སྐྱོད་ལྷན་ཁུངས་། ཚོང་ཁང་
འཕེལ་སྐྱོད་ལྷན་ཁུངས་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



3. Pet animals shall be prohibited to enter the kitchen and dining room.
4. All waste should be properly disposed in a designated place and maintain clean area at catering venue.
5. Toilet should be hygienic.

If procuring agency is not satisfied with the Hygiene, the catering committee shall put up the matter in DTC.

6. If the caterer fails to provide the abovementioned services the penalty will be same as others.
7. The committee shall inform BAFRA to inspect the Hygiene of the catering services as and when required.

Caterer space or accommodation and staff requirement

1. Hotel may have enough space for hosting important events/gatherings.
2. There must be proper cabin, well-furnished for the VIP visit.
3. Adequate staff for serving as and when required. There shall be one waiter and a cook.

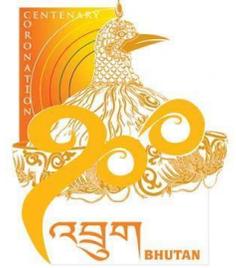
Before award, Tender committee from Dzongkhag will visit and verify the caterer space, accommodation and staff requirement and will decide the award accordingly.

Transportation & Service Charges

1. Catering services including transportation must be arranged by the caterer to the venue as desired by the Dzongkhag Administration according to the supply order.



རྒྱལ་ཁབ་ལྷན་ཁྲུན་གྲུབ་ལུ་གུ་གཞུང་།
རྒྱལ་ཁབ་ལྷན་ཁྲུན་གྲུབ་ལུ་གུ་གཞུང་། ཚོང་སར་
རྒྱལ་ཁབ་ལྷན་ཁྲུན་གྲུབ་ལུ་གུ་གཞུང་། ལྷོ་ཅེ་ཅོང་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



2. Dzongkhag Administration will provide transportation charges beyond the radius of 5 km for food catering services and service charge will be provided. Transportation charge and service charge will be 10% of the contract amount of the particular supply order if it is only beyond 5 km and beyond.
3. The transportation charges and other service charges within the radius of 5 km should be inclusive in the quotation rate of food catering.
4. All the service charges like BST shall be included in the rate of food catering while quoting the rate. No separate payment of BST will be done during bill settlement.

Bid Security & Performance Security

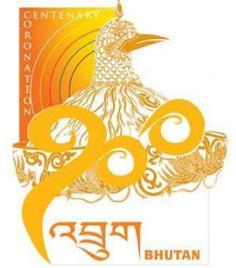
1. The amount of the Performance Security shall be: NU: **10,000/- in lumpsum** and it must be valid till 30th June 2023.

The types of acceptable Performance Securities are:

1. Unconditional bank guarantee issued by financial institution located in Bhutan and acceptable to the Purchaser, in the form provided for in the Contract or in any other form acceptable to the Purchaser, or
 2. Cash warrant, or
 3. Demand draft.
5. Bid Security must be 2% of the quoted Rate.



དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་ཁབ་འཕེལ་རྒྱུ་ལྟེང་། ཚོང་ཁག་
འཕེལ་རྒྱུ་ལྟེང་། གཞུང་འཕེལ་རྒྱུ་ལྟེང་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



6. Discharge of Performance Security shall take place: ***End of Contract Period ie: 30th June 2023.***

Special Order for VIPs visit

1. Special attention and care should be given to VIP catering as desired by the Dzongkhag Administration.
2. The catering order for the VVIPs and VIP will be on the discretion of Dzongkhag Authorities. (Dzongkhag can order meals for VIP in any hotels)
3. Caterer must have different set of crockery and cutlery for the VIP Visit.

Quality and Quantity of Meals

1. The quantity must be as per the order. Every individual must get their share after the order.
2. The quality of catering must not be compromised throughout the year.

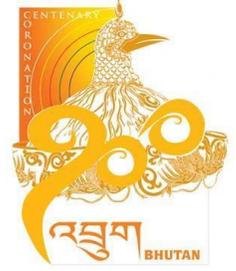
If the quality and quantity of the food is not up to the standard Dzongkhag Tender Committee will issue warning letter for the termination of the services.

Penalty if incase caterer fails to provide food catering services

1. If in case the supplier fails to meet the required quality services or if the supplier discontinues before his/her contract period. The penalty will be as follows;
 - A. Forfeit the performance security of Nu:10,000/-
 - B. If the catering services is awarded to the second lowest evaluated bidder, differential amount must be borne by the first lowest bidder.
 - C. Procuring Agency shall not allow the particular firm to participate in catering for the following two years. Firm will be black listed for two year and current year will not be included in 2 years period of black list.



དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་ཁབ་འཕེལ་རྒྱུ་ལྟེན་ལྷན་ཁུངས་། ཚོང་སར་
འཕེལ་རྒྱུ་ལྟེན་ལྷན་ཁུངས་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



Bill Settlement

1. Bills should be submitted to the Dzongkhag Administration and settle as per FRR.

Award of the work

1. The committee will award to the best evaluated bidder not in item wise. Contract will be award in the package wise.
2. The supplier cannot withdraw the contract, under any circumstances.
3. If the suppliers withdraw after the award of the contract the penalty will be as follow;
 - ✓ Forfeit the performance security of Nu:10,000/-
 - ✓ Procuring Agency shall not allow the particular firm to participate in catering for the following two years.

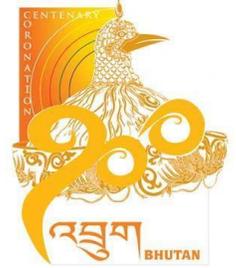
Before award, catering committee from Dzongkhag will visit and verify the caterer space, accommodation and staff requirement.

General Terms & Conditions

1. Last Date and time of the Tender Document submission will be on 07.09.2022 at 11am in Central Store, Dzongkhag Administration, Trongsa.
2. All the Supply order of food for the financial year 2022-2023 shall be given to the awarded caterer if it is government fund. The catering for the VIPs will be on the discretion of Dzongkhag Authorities.



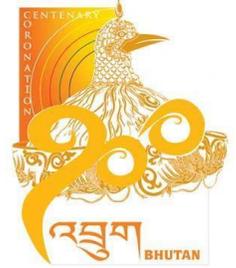
རྒྱལ་ཡོངས་ལྷན་ཁབ་རྒྱུ་གཞི་གཞུང་།
རྒྱལ་ཡོངས་ལྷན་ཁབ་རྒྱུ་གཞི་གཞུང་། ཚོང་ཁང་
རྒྱལ་ཡོངས་ལྷན་ཁབ་རྒྱུ་གཞི་གཞུང་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



3. No surcharge shall be paid by the procuring Agency on catering services on Sundays and public holidays.
4. Caterer has to bear expenses for electricity and water bills etc.
5. Caterer has to be vigilant on safety and fire hazards. Caterer shall be solely responsible for their safety during food catering services throughout the financial year.
6. Quoted rates of the items must be displayed at the Hotel at all times.
Caterer must not fail to display quoted items. If not, the rate must not be charged above the quoted rate.
7. Deviation from quoted price of the items is subjected to appropriate action decided by the Tender Committee.
8. Quality & quantity of any items should not be compromised.
9. Any interrelation, erasures, over writing shall be valid only if they are signed or initialed by the person signing the bid.
10. Rate may be quoted for Trongsa.
11. Quoting unrealistic rate shall be subjected to scrutiny by the Dzongkhag Tender committee.
12. Frontloading bid will be scrutinized and DTC will take severe action.
13. DTC shall not consider the abnormally low rate and abnormally high rate.
14. Besides our item list, other items shall be placed order as per the market price as and when required.
The document for the quotation shall be made available on our website at www.trongsa.gov.bt
15. The best evaluated bidder shall cater for one year after receiving the letter of acceptance from procurement office and will provide services as and when required by the Dzongkhag Administration.
16. There must be sign and seal of the bidder on every page or all the pages indicating that the bidder has gone through the terms and conditions of the food catering services properly.



རྒྱལ་ཁབ་ལྷན་ཁག་རྒྱུ་གཞི་གཞུང་།
རྒྱལ་ཁབ་ལྷན་ཁག་འཕེལ་སྐྱོད་ལྷན་ཁུངས་། ཚོང་སར་
རྒྱལ་ཁབ་ལྷན་ཁག་། ལྷོ་རྩེ་རྒྱལ་ཁུངས་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



BID DATA SHEET

1. The Purchaser is: ***Dzongdag, Dzongkhag Administration, Trongsa***
2. For **clarification of Bid purposes** only, the Purchaser's address is:

Attention: ***Procurement Officer***

Address: ***Dzongkhag Administration, Trongsa***

Facsimile number: ***03-521512/17732898***

Electronic mail address: pchoepheh@trongsa.gov.bt

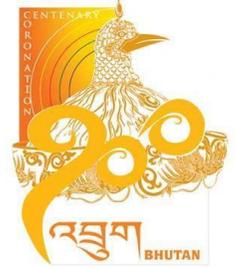
3. The language of the Bid is: **English**
4. The bidder shall submit with its Bid the following additional documents: { valid **Trade license** issued by the Ministry of Economic Affairs and **Tax Clearance Certificate** issued by the Department of Revenue and Customs, Royal Government of Bhutan, as enclosure}
5. The amount and Currency of the Bid Security is [2 % of the quoted amount]

Bids without Bid Security will be rejected.

6. Alternative Bids "***shall not be***"permitted.
7. The final destination (Project Site) is: As per the supply order.
8. The prices quoted by the Bidder ***shall not*** be adjustable. One price for one item.
9. The Bidder ***is*** required to quote in Ngultrum (BTN)
10. The Bid validity period shall be **60** days.
11. The name and identification number of the Contract is "**Annual Quotation Call for Catering the FY 2022-2023**"



དཔལ་ལྷན་འབྲེལ་གྲུབ་ལྷན་ཁྲུང་།
 རྒྱལ་ཁབ་འབྲེལ་བཟུང་གི་སྐབས་ལྷན་ཁྲུང་། ཚོང་ལས་
 རྒྱལ་ཁབ་འབྲེལ་བཟུང་གི་སྐབས་ལྷན་ཁྲུང་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



- 12. Bid prices expressed in different currencies shall be converted into Ngultrum (BTN)
- 13. *Suppliers are not allowed to add their own specification and quote the rate. If done we will not do the evaluation. Suppliers must quote only one rate for one item otherwise we will not evaluate the bid. Bid will be considered non responsive.*
- 14. The governing law shall be the law of the Kingdom of Bhutan
- 15. Evaluation Criteria; Bids will be evaluated and will be awarded in package/lot to one firm based on the best evaluated bid by the tender committee. (Catering services will not be awarded in item wise)

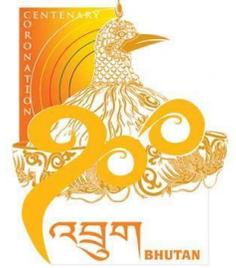
Important Note

Failing to fulfill any of these terms and conditions shall be liable for action which will be decided by the Dzongkhag Tender committee.

All the suppliers must think twice and fill up the rate of the Quotation. After filling the rate you must check the rate again and again to avoid mistake. In order to fill up the rate Dzongkhag is giving the entire firm 10 days to carefully fill up the rate of Quotation. If any firm complains about mistake quotation of rate after the submission of bid or after awarding the work, then Dzongkhag Tender committee will not be responsible. The lowest evaluated bidder can withdraw but the differential amount must be borne by the first lowest bidder, the performance security of NU: 10,000/- shall be forfeited and the particular firm will be blacklisted. So every firm must be careful while quoting the rate or bidding.



དཔལ་ལྷན་རྒྱུ་གུ་གཞུང་།
 རྩོམ་ཁག་བདག་སྐྱོང་། ཚོང་སྐྱོང་།
 རྩོམ་ཁག་རྩོམ་ཁག་སྐྱོང་།
ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION
Choetse-dzong: Trongsa



Decision taken by Dzongkhag Tender Committee shall be final and binding but shall be as per the Law of the kingdom of Bhutan and Procurement Rules & Regulation 2019.

List of the Food Catering items for the FY/ 2022-2023

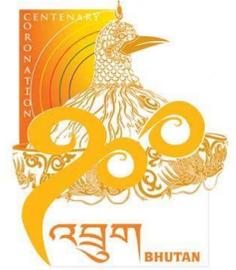
Sl:No	Items	Unit	Rate	Remarks
1	White Rice	Per plate		
2	Red Rice	Per plate		
3	Roti	Per plate/3 piece		
4	Butter Fried Cheese	Per cup		
5	Shamu Datshi	Per cup		
6	Scramble- one egg	Per plate/ 1 egg		
7	Egg Curry-one egg	Per cup/ 1 egg		
8	Orchid Datshi	Per cup/ 1 egg		
9	Mix Vegetable	Per cup		
10	Ema Datshi	Per cup		
11	Kewa Datshi	Per cup		
12	Beans Datshi	Per cup		
13	Steamed Veg-(broccoli or spinach)	Per plate		
14	Paneer chilli	Per cup		
15	Salad- Onion, Tomato, Cucumber, chilli	Per plate		
16	Fruit- Apple, Banana, Oranges, watermelon	Per plate		
17	Mineral Water-500ml	Per bottle		
18	Azay	Per spoon		
19	Dai	Per cup		
20	Beef Paa-3 piece	Per plate		
21	Beef curry	Per cup		



དཔལ་ལྷན་འབྲེལ་གྲུབ་ལྷན་ཁྲུང་།
 རྒྱལ་ཁབ་འབྲེལ་འབྲེལ་ལྷན་ཁྲུང་། ཚོང་སར་
 རྒྱལ་ཁབ་འབྲེལ་འབྲེལ་ལྷན་ཁྲུང་།

ROYAL GOVERNMENT OF BHUTAN
DZONGKHAG ADMINISTRATION

Choetse-dzong: Trongsa



22	Chicken chilli	Per cup		
23	Chicken curry	Per cup		
24	Phaksha Bayzum-3 piece	Per cup		
25	Sikam Paa-3 piece	Per plate		
26	Pork curry	Per cup		
27	Non veg Orchid curry	Per cup		
28	Dry Fish Paa-3 piece	Per plate		
29	Droem	Per spoon		
30	Dresang	Per spoon		
31	Suja	Per cup		
32	Dresi	Per cup		
33	Milk Tea and biscuit Digestive-2 piece	Per set		
34	Beef Momo- 5 piece	Per plate		
35	Veg Momo- 5 piece	Per plate		